



Family Overnight Safari Session Date Transfer Policy and Form

Session Date Changes

In the event that you would like to request an overnight change, you can check date availability by contacting the Reservations Specialist in the Education office at 916-808-8814 or mluna@sac zoo.org.

Session Transfer Requests

All Overnight transfer requests must be made in **writing** with the Overnight Transfer Policy and Form found on the bottom of this document. If you need another copy, please call (916) 808-8814 to have one emailed or mailed to you. **No phone transfers will be accepted.**

It is highly recommended that a request be submitted as far in advance as possible. All transfer requests are subject to availability and spaces are limited.

There is a \$15 non-refundable handling fee per date change.

Payments and Processing

- Please allow up to one week to process requests.
- Payment must be received at time of the session transfer request in order to process.
- We are unable to transfer registrations from one individual to another.
- The session transfer fee is non-refundable.
- In the case of insufficient registrations we reserve the right to cancel the program and a full refund will be forthcoming.

General Information

Participant/Registrant Name: _____

Order Number: # _____

Session(s) currently registered: _____

Session(s) to Transfer To: _____

To help us serve you better, please explain why you are switching your session/s: _____

Payment

Method of Payment: Credit Card Check (enclosed) Cash (enclosed)

Credit Card # _____ Security Code _____ Exp. _____

Credit Card Holder's Name: _____

Billing Address _____ City/State _____ Zip _____

Phone Number: () _____ Email Address: _____

Mail to:

Sacramento Zoo Education Department
3930 West Land Park Drive
Sacramento, CA 95822
Fax: (916) 264-6733